



HORNETSECURITY



KONICA MINOLTA

Founded and known as one of the world's largest camera manufacturer, the business divisions of the Japan-based global corporation Konica Minolta today include innovative development in the optical industry, medical and office technology. Advanced cybersecurity is an essential element for the company's global operations.



 **INDUSTRY** Business and Medical Electronics

 **SERVICES** Spam and Malware Protection, Advanced Threat Protection & Email Encryption

 **COMPANY SIZE** around 43,000 Employees (worldwide)

 **WEBSITE** [www.konicaminolta.com](http://www.konicaminolta.com)

## INITIAL SITUATION

On average, four workdays a month for ongoing adjustments to local spam filters – and employees were still battling spam emails on a daily basis. And when the spammers changed their methods and managers at Konica Minolta hadn't adapted their filters, employees faced a flood of spam in their inboxes. The input and output were totally out of proportion. But the international company had a range of requirements for a new spam filter solution: multi-language capability, reliable customer support, and a simple, efficient administration tool.

## SOLUTION

In addition to a guaranteed spam detection rate of 99.9%, with the Control Panel Spam and Malware Protection from Hornetsecurity features an efficient administration system. Users can analyze their incoming and outgoing email correspondence, re-send individual messages, or mark emails as spam. Administrators can customize spam filter settings and other features. And if any problems or questions arise, the Hornetsecurity support team is available around the clock.

## RESULT

The launch of Spam and Malware Protection went off without a hitch. The IT manager at Konica Minolta was impressed with the personal support: "We were thrilled with how quickly and competently they responded to our requests and expectations," says Christoph Wagner, IT manager at Konica Minolta. Even custom adjustments were realized quickly and easily. The company's objective was to reduce costs while possibly cutting the amount of spam received. The result: the 9-person IT team hasn't had to worry about spam or malware since Spam and Malware Protection was launched – along with the over 8,000 users.

*"OUR EMPLOYEES DID NOT EVEN NOTICE THE TRANSITION  
- THERE WAS JUST NO MORE SPAM!"*

Christoph Wagner - Head of IT | Konica Minolta